

# Application for dual flush toilet rebate

The rebate applies to dual flush toilets with at least a 4 star water rating under the WELS scheme that have been bought and installed between 15 January 2010 and 30 June 2011. Please ensure the licensed plumber who installed your dual flush toilet has completed sections 4 and 5.

Read the terms and conditions in full before you complete the application.

## 1. Sydney Water account number (mandatory)

## 2. Applicant details

(Note: The rebate cheque will be issued to the name and postal address supplied)

I am the:  Owner  Tenant (please attach your landlord's written permission to claim this rebate)

### Applicant name

Title  First name

Surname

Phone (business hours)

Mobile

### Property address

Unit number (if applicable)  Street number

Street name

Suburb

Postcode

### Postal address (if different to the property address)

Unit number (if applicable)  Street number  PO Box (if applicable)

Street name

Suburb

Postcode

Email

## 3. Rebate payment option (please tick)

Cheque  Electronic funds transfer (EFT)

### If EFT, please complete the following

BSB  Account number

Account name

Bank name

Branch

### Please confirm preferred address for notification of EFT payment

Postal address  Email address

## 4. Toilet details (plumber to complete)

Toilet brand (this must be shown on the original tax invoice)

Toilet model (this must be shown on the original tax invoice)

(specify both pan and cistern if unmatched)

Toilet trap type  S  P  Skew

WELS registration number(s)

Date of purchase  Date of installation

Place of purchase



### Office use only:

Date received

Customer file number

Date entered

Approved

Not eligible

## 5. Licensed plumber's declaration (please print clearly)

Company name

Plumber first name

Plumber surname

Plumber licence number

Phone number

Email

I certify that I have completed the plumbing work required to install and connect the toilet suite (pan and cistern) on this property according to the applicable plumbing guidelines. I certify that the newly installed toilet suite has a water efficiency rating of at least 4 stars and has replaced an existing single flush toilet suite. I certify that the information provided in this application is truthful and correct.

Signature

Date

## 6. Applicants declaration

Please read carefully and confirm by signing below

To claim a rebate, I confirm that: (please tick)

- I have read, understood and I accept the terms and conditions of the rebate offer.
- I have checked that the toilet has at least a 4 star water rating under the WELS scheme.
- My new WELS 4 star rated toilet suite has been fully installed by a qualified, licensed plumber at the property listed above.
- I have replaced a single flush toilet.
- I was not required to install this toilet to comply with a BASIX certificate or other statutory requirement.
- I have completed each section of this application clearly.
- I have attached the original receipt(s)\* for the purchase of my new toilet, indicating the brand, model and trap type, the total cost of purchase, delivery and installation, and that payment has been made in full (photocopies will not be accepted).
- I have not claimed more than \$1,500 of NSW Home Saver Rebates since 15 January 2010.
- I have addressed the completed application form and original receipt to:

Dual flush toilet rebate  
PO Box 399  
Parramatta NSW 2124

**I declare that the information contained in this application is truthful and correct.**

Signature

Date

\* Note: receipts must be in the applicant's name. Receipts which do not clearly demonstrate proof of payment in full are not acceptable.

## 7. Questionnaire

This information will help us evaluate the rebate offer

**Why did you replace this toilet?** (only select one)

- Broken/leaking
- Getting old
- Renovating
- Rebate offer
- To save water

**What was the location of the toilet you replaced?** (only select one)

- Main bathroom
- Ensuite
- Guest
- Outside
- Other

**How many toilets do you now have in your home?**

- Single flush toilets
- Dual flush toilets

**How many people live in your home?**

- Adults (ages 18 and over)
- Children (ages 17 and under)

Please send me information on further ways I can save water inside the home

Please send me information on further ways I can save water in the garden

by mail

by email

# Dual flush toilet rebate

## Terms and conditions

March 2010

Please read the following terms and conditions before completing and signing the attached application form.

### 1. To be eligible for a rebate, you must meet the following conditions:

- a. The dual flush toilet must be bought new and installed on or after 15 January 2010 and on or before 30 June 2011 or any earlier ending date specified on Sydney Water's website.
- b. Sydney Water will only pay one rebate for each property to a maximum of \$200.
- c. The dual flush toilet must be installed at a residential property that has an authorised or approved connection to a water main owned by Sydney Water.
- d. The dual flush toilet suite must have a water efficiency rating of at least four stars under the WELS scheme on the date of purchase. This requirement applies to each of the cistern and the pan, even if they are bought as separate components. For an up-to-date list of toilets that qualify in this regard, please refer to the WELS database found at [www.waterrating.gov.au](http://www.waterrating.gov.au)
- e. The dual flush toilet must replace an existing, functioning single flush toilet suite and must include both the cistern and pan. Rebates are not available for replacing the cistern only.
- f. The dual flush toilet must be installed by a licensed plumber and the plumber must complete sections 4 and 5 of the application form.
- g. The installed dual flush toilet must meet all applicable standards, building codes, and Sydney Water and local council requirements.
- h. Sydney Water must be given an original tax invoice(s) or receipt(s) stating:
  - i. date and place of purchase
  - ii. brand, model and trap type of the dual flush toilet, specifying the model of both cistern and pan if unmatched
  - iii. the receipt number
  - iv. the ABN of each store, plumbing company or plumber that you bought your dual flush toilet from
  - v. that payment has been made in full with a combined purchase price of the toilet suite and installation, labour and materials of at least \$200
  - vi. the date that the dual flush toilet was installed at the residential property indicated on the rebate application form
  - vii. the licence number of the plumber or plumbing company that installed your dual flush toilet.
- i. Dual flush toilets bought through interest free loans are not eligible for a rebate until all payments to the loan provided have been made in full and the submitted receipt shows a zero balance owing on the loan.
- j. Where the dual flush toilet has been on lay-by, the first payment date must be after 15 January 2010 and the final payment must be made before 30 June 2011 or any earlier date noted on Sydney Water's website.

- k. The dual flush toilet must have a minimum 12 month manufacturer's warranty.
- l. If you are required to install a dual flush toilet to comply with the requirements of a BASIX certificate, you are not eligible for a rebate.
- m. Dual flush toilets installed as part of Sydney Water's Toilet Replacement Service are not eligible for this rebate.
- n. Dual flush toilet rebate applications must be submitted to Sydney Water by 30 September 2011 or any earlier date noted on Sydney Water's website.

## **2. In addition, you agree to the following:**

- a. Sydney Water reserves the right to conduct inspections of dual flush toilets that have been submitted for a rebate and you consent to Sydney Water entering your property for such purposes.
- b. Rebate payments will be by cheque or EFT and made payable to the rebate applicant(s) stated on the application form.
- c. Sydney Water will not be responsible for items lost or delayed in the mail, or if any remittance is delayed due to incorrect rebate applications.
- d. Although every effort will be made to return original receipts, Sydney Water will not be held responsible for failure to return original receipts. Applicants are advised to retain a copy of their receipt for warranty purposes.
- e. Sydney Water does not guarantee the performance or quality of the toilet suite or plumber workmanship.
- f. Sydney Water will not be held liable, nor its directors, officers, and employees, for any loss, damage, expense and liability resulting from the loss, destruction or damage of property arising out of or in any way connected with the installation or operation of the toilet suite. The applicant(s) agrees that they will indemnify and keep indemnified Sydney Water from any claim or liability arising out of, or in relation to the toilet suite that is the subject of the rebate application to the extent that any claim or liability is not caused by Sydney Water's negligence or breach of the application or any other term implied by law.
- g. You will be required to repay the rebate if any of these terms and conditions are found to have been breached
- h. Sydney Water reserves the right, at its sole and absolute discretion and at any time, to change any or all of the terms and conditions for the rebate program or to cancel the rebate program before 30 June 2011. The current controlled version of these terms and conditions is available on Sydney Water's website.
- i. The rebate application requires you to provide information about yourself, if you choose to apply. Sydney Water may use this information to provide you with details about services and products may benefit your household, unless you advise Sydney Water otherwise. The collection, use and disclosure of private information is governed by the following privacy notice.

## **3. Privacy notice**

Sydney Water collects and manages the personal information you provide in accordance with the Privacy and Personal Information Protection Act 1998 (PPIP Act). Where it is necessary to provide services to you, this information may be provided to contractors employed by Sydney Water. To ensure the protection of your information these contractors are also bound to comply with the requirements of the PPIP Act. For more information or enquiries about privacy or access to your information, contact the Privacy Coordinator by emailing [privacy@sydneywater.com.au](mailto:privacy@sydneywater.com.au) or writing to:

The Privacy Coordinator  
Sydney Water  
PO Box 399  
Parramatta NSW 2124

#### 4. Further questions

If you have any other questions about this rebate offer, please contact Sydney Water by phoning 13 20 92.

#### 5. Definitions

<b>BASIX</b>	The Building Sustainability Index which ensures homes are designed to use less drinking water and produce fewer greenhouse gas emissions by setting energy and water reduction targets for houses and units. Please refer to <a href="http://www.basix.nsw.gov.au">www.basix.nsw.gov.au</a> for more information.
<b>cistern</b>	The ceramic or plastic vessel that the holds water used for flushing the toilet.
<b>EFT</b>	Electronic Funds Transfer, any electronic transfer of funds.
<b>new</b>	Not previously used.
<b>pan</b>	The floor mounted portion of a toilet suite that enables connection to the sewerage system and includes the platform for the toilet seat.
<b>payment in full</b>	Proof that the vendor of the toilet suite accepts your payment as complete.
<b>program</b>	Dual flush toilet rebate scheme.
<b>property</b>	The residential property situated within Sydney Water's area of operations where the dual flush toilet is installed.
<b>Sydney Water</b>	Sydney Water Corporation, its employees or contractors.
<b>toilet suite</b>	A toilet pan and cistern that are combined to work together.
<b>water efficiency rating</b>	A zero to six star rating that allows a quick comparative assessment of the product's water efficiency. The more stars on the label the more water efficient the product.
<b>WELS</b>	Australia's Water Efficiency Labelling and Standards scheme that requires certain products to be registered and labelled with their water efficiency in accordance with the standard set under the national Water Efficiency Labelling and Standards Act 2005. Please refer to <a href="http://www.waterrating.gov.au">www.waterrating.gov.au</a> for more information.
<b>you</b>	The person who applies for the dual flush toilet rebate and signs the declaration section of the rebate form. You also have any authority required by these terms and conditions before signing, which means the written authority of the landlord if you are a tenant. Nothing in these terms and conditions means that you are a 'Customer' of Sydney Water as that term is defined under Sydney Water's Customer Contract.